

**Annexure- B**

**Complaint Data to be displayed by RAs**

**Data for the month ending - August 2024**

<b>Sr. No .</b>	<b>Received from</b>	<b>Pending at the end of last month</b>	<b>Received</b>	<b>Resolved</b>	<b>Total Pending#</b>	<b>Pending complaints &gt; 3months</b>	<b>Average Resolution time^ (in days)</b>
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	N.A
2	SEBI (SCORE S)	Nil	Nil	Nil	Nil	Nil	N.A
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	N.A
	<b>Grand Total</b>	Nil	Nil	Nil	Nil	Nil	N.A

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

<b>Sr. No.</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending#</b>
1	April 2021	Nil	Nil	Nil	Nil
2	May, 2021	Nil	Nil	Nil	Nil
3	June, 2021	Nil	Nil	Nil	Nil
4	July, 2021	Nil	Nil	Nil	Nil
5	August 2021	Nil	Nil	Nil	Nil
6.	Sep, 2021	Nil	Nil	Nil	Nil
7.	Oct 2021	Nil	Nil	Nil	Nil
8.	Nov 2021	Nil	Nil	Nil	Nil
9.	Dec 2021	Nil	Nil	Nil	Nil
10.	Jan 2022	Nil	Nil	Nil	Nil
11.	February 2022	Nil	Nil	Nil	Nil
12.	March 2022	Nil	Nil	Nil	Nil
13.	April 2022	Nil	Nil	Nil	Nil
14.	May 2022	Nil	Nil	Nil	Nil
15.	June 2022	Nil	Nil	Nil	Nil
16.	July 2022	Nil	Nil	Nil	Nil
17.	Aug 2022	Nil	Nil	Nil	Nil
18.	Sep 2022	Nil	Nil	Nil	Nil
19.	Oct 2022	Nil	Nil	Nil	Nil
20.	Nov 2022	Nil	Nil	Nil	Nil
21.	Dec 2022	Nil	Nil	Nil	Nil
22.	Jan 2023	Nil	Nil	Nil	Nil
23.	Feb 2023	Nil	Nil	Nil	Nil
24	March 2023	Nil	Nil	Nil	Nil
25.	April 2023	Nil	Nil	Nil	Nil
26.	May 2023	Nil	Nil	Nil	Nil

27.	June 2023	Nil	Nil	Nil	Nil
28.	July 2023	Nil	Nil	Nil	Nil
29.	Aug2023	Nil	Nil	Nil	NIL
30.	Sep 2023	Nil	Nil	Nil	Nil
31.	Oct 2023	Nil	Nil	Nil	Nil
32.	Nov 2023	Nil	Nil	Nil	Nil
33.	Dec 2023	Nil	Nil	Nil	Nil
34.	Jan-2024	Nil	Nil	Nil	Nil
35.	Feb-2024	Nil	Nil	Nil	Nil
36.	March-2024	Nil	Nil	Nil	Nil
37.	April-2024	Nil	Nil	Nil	Nil
38.	May-2024	Nil	Nil	Nil	Nil
39.	June-2024	Nil	Nil	Nil	Nil
40.	July-2024	Nil	Nil	Nil	Nil
41.	August-2024	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

#### **Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending#</b>
1	2018-19	Nil	Nil	Nil	N.A
2	2019-20	Nil	Nil	Nil	N.A
3	2020-21	Nil	Nil	Nil	N.A
4.	2021-22	Nil	Nil	Nil	N.A
5.	2022-23	Nil	Nil	Nil	N.A

6.	2023-24	Nil	Nil	Nil	N.A
7.	2024-25	Nil	Nil	Nil	N.A
	<b>Grand Total</b>	Nil	Nil	Nil	N.A

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.