

Annexure - B

Investor Complaints Data

Data for every month ending (January 25)

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolve*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	1	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints (January 25)

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	December 2021	2	0	0	2
2.	January 2022	2	0	0	2
3.	February 2022	2	0	0	2
4.	March 2022	2	0	0	2
5.	April 2022	2	0	0	2
6.	May 2022	2	0	0	2
7.	June 2022	2	0	0	2
8.	July 2022	2	0	0	2
9.	August 2022	2	0	0	2
10.	September 2022	2	0	0	2
11.	October 2022	2	0	0	2
12.	November 2022	2	0	0	2
13.	December 2022	2	0	0	2
14.	January 2023	2	0	0	2
15.	February 2023	2	0	0	2
16.	March 2023	2	0	2	0
17.	April 2023	0	0	0	0
18.	May 2023	0	0	0	0
19.	June2023	0	0	0	0
20.	July 2023	0	0	0	0
21.	Aug 2023	0	0	0	0
22.	Sep 2023	0	0	0	0
23.	Oct 2023	0	0	0	0
24.	Nov 2023	0	0	0	0
25.	Dec 2023	0	0	0	0
26.	Jan-2024	0	0	0	0
27.	Feb-2024	0	0	0	0
28.	March-2024	0	1	0	1
29.	April-2024	0	0	1	0
30.	May-2024	0	0	0	0
31.	June-2024	0	0	0	0
32.	July-2024	0	0	0	0
33.	August-2024	0	0	0	0
34.	September-2024	0	0	0	0
35.	October-2024	0	0	0	0
36.	November-2024	0	0	0	0
37.	December-2024	0	0	0	0

38.	January-2025	0	0	0	0
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*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	1	1	0
2	2018-19	0	17	16	1
3	2019-20	1	6	1	6
4	2020-21	6	1	6	1
5	2021-22	1	5	4	2
6.	2022-23	2	0	2	0
7.	2023-24	0	1	1	0
8.	2024-25	0	0	1	0